# Customer Care Abbreviations, Definitions and Terms - Numbers

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| **Abbreviation** | **Term** | **Definition** |
| **2D** | Datamatrix code/QR Code | 2D Datamatrix code otherwise known as a QR code (Quick Response Code) is a machine-readable optical label that contains information about a product or service. It contains a code that can be scanned by most smart phones, tablet computers, and mobile devices. This code is often referred to as a barcode. |
| **1DC, 2DC, or 3DC** | 1st , 2nd , or 3rd Day Call | Indicates whether this is the first call, second call, or third call being made to the prescriber or the member regarding a question on a prescription/order. |
| **4Rx Data** | Identification Number, Group Number, RxBIN, RxPCN | Identification Number, Group Number, RxBIN, RxPCN. |
| **5.1** | NA | National Council for Prescription Drug Program telecommunication standard version named by HIPAA for use in submitting electronic prescription claims. |

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